



Laminate Care & Maintenance

Keep your surfaces beautiful for years to come!



Daily Cleaning

- To clean the surface, use a damp cloth or sponge and a mild soap or household cleaner.
- Do not use hard abrasives such as Comet® or steel wool.

Stubborn Residue or Stains

- **Residue (such as dried coffee or tea):** Use a mild household cleaner or detergent and a soft bristled brush, repeating as necessary. If a residue persists, use a paste of baking soda and water. Apply with a soft bristled brush. Lightly scrubbing for 10 to 20 strokes should remove most residue. Excessive scrubbing or exerting too much force could cause damage to the laminate. This procedure should not be the normal general cleaning method or used on gloss finish laminates.
- **Staining that resists the daily cleaning method:** This may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain and let stand no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This process may be repeated, but prolonged exposure of bleach to the laminate surface will cause discoloration.

Water Damage

- Always wipe up water or other spills, especially at seams, cutouts, or edge locations to avoid delamination or swelling of the substrate.
- Avoid extreme or sudden changes in temperate and humidity.

Essential Gear

- **Trivets:** Hot pans and electrical appliances should never come in contact with your laminate countertop. Never place pots or dishes directly from the oven or stove onto your countertop; always use hot pads or trivets. Laminate exposed to heat can, and will, mar or burn.
- **Cutting Boards:** Always use a cutting board when preparing food or using sharp objects; never chop or slice food directly on your countertops.

What Not to Use

The below list provides examples of items to avoid (but is not fully comprehensive):

- Avoid exposing your laminate to harsh chemicals such as oven cleaners, rust removers, toilet bowl cleaners, hair or food dyes, drain cleaners or products containing any kind of acid.
- Do not use any acidic or basic cleaners, like chlorine bleach.
- Avoid using abrasives like steel wool, scouring pads, or scouring powders which can damage the surface

If any of the substances mentioned above come into contact with your laminate, rinse the exposed surface immediately and thoroughly with water and fully wipe dry the surface.

Warranty

Counter Solutions by Lumbermen's warrants the purchaser that our fabricated products will be free of manufacturing or installation defects for one (1) year from the date of purchase by the original purchaser.

Counter Solutions by Lumbermen's warranty obligation is limited solely to the repair or replacement of the fabricated product and excludes labor charges.

Counter Solutions by Lumbermen's warranty does not include the following:

- Scratches, gouges, or chips
- Heat-related damage
- Improper use or abuse post- delivery or installation.
- Installations performed by individuals other than Counter Solutions installers
- Abrasive or chemical damage, including usage of household cleaners or substances unsuitable for the materials.

Countertops that are ordered "furnished only" are inspected before shipping. It is the purchaser's responsibility to inspect all materials at the time of delivery. All damage claims on "furnished only" tops are to be reported immediately.

Countertops that are ordered "furnished only" should be installed immediately to prevent damage.

Some patterns are directional or have random patterns; therefore, Counter Solutions by Lumbermen's will not guarantee color or pattern match at seams, miters, or other joints.

Please refer to the specific brand warranty information on each product's individual website for the material warranty. Counter Solutions by Lumbermen's warranties the fabrication and installation, not the countertop materials themselves.

Need Help or Have Questions?

Contact your Counter Solutions representative
or visit mycountersolutions.com

