

Quartz Care & Maintenance

Keep your surfaces beautiful for years to come!



Daily Cleaning

- Simply wipe your quartz countertop with a soft cloth, using mild soap and water.
- A mild household cleaner such as Windex, Simple Green, or 409 can also be used.
- Always wipe surface thoroughly to avoid streaking and film build up.
- Spills should be wiped up immediately.
- Always use a non-abrasive cloth when cleaning to avoid dulling your surface.

Tough Stains or Spills

- **Oils & Grease:** Use a rubbing alcohol and water solution or mild household cleaners, such as Windex, Simple Green, 409, etc.
- **Hardened Materials (such as gum, food, etc.):** Gently scrape away the excess with a plastic scraper or razor blade followed by one of the approved daily cleaning methods.
- Never apply pressure that is heavier than the natural weight of your hand to avoid damaging the finish and causing dull spots.

Hard Water Deposits

- Use a cleaning vinegar or non-abrasive scale remover solution
- Follow with one of the approved daily cleaning methods

Matte Finish

- Apply the same cleaning guidelines with more frequency and gentler cleaning movement.
- If necessary, use Simple Green to remove any difficult spots.

Essential Gear

- **Trivets:** Quartz surfaces are heat-"resistant", but are not heat-"proof". Hot pans and heat-generating appliances can damage your countertops due to excessive heat or sudden temperature changes. To prevent damage caused by heat, always use a trivet or hot pad and do not place hot items directly on your countertop surface.
- **Cutting Boards:** Quartz surfaces are very resistant to scratches but are not scratch-"proof". Always use a cutting board when preparing food or using sharp objects; never chop or slice food directly on your countertops.

What Not to Use

The below list provides examples of items to avoid (but is not fully comprehensive):

- **No Wax or Polish Necessary** - Because it is nonporous, quartz does not require sealants or waxes. Quartz keeps its lustrous gloss and ultra-smooth surface without polishing or applying sealant.
- **Keep Solvents and Powerful Chemicals off of the Counter** - Avoid exposing quartz to strong chemicals and solvents, especially paint removers or furniture strippers. Keep nail polish remover, bleach, detergent, and oil soaps away from your quartz. Also, avoid high-acid cleaners such as toilet bowl cleaner, drain cleaner, oven cleaner, rust remover, Bar Keepers Friend®, etc.
- **Avoid the use of abrasive** cleaning powders and pads or Magic Eraser® sponges (or similar products).
- **Permanent Markers** - Keep permanent markers and inks away from your countertops. Should these materials come into contact with the surface, clean first as outlined above in the Daily Cleaning section. If the stain persists, moisten a cloth with GooGone®, or a comparable product, and rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue.

If any of the above substances come into contact with your quartz, rinse the exposed surface immediately and thoroughly with water.

Warranty

Counter Solutions by Lumbermen's warrants the purchaser that our fabricated products will be free of manufacturing or installation defects for one (1) year from the date of purchase by the original purchaser.

Counter Solutions by Lumbermen's warranty obligation is limited solely to the repair or replacement of the fabricated product and excludes labor charges.

Counter Solutions by Lumbermen's warranty does not include the following:

- Scratches, gouges, or chips
- Heat-related damage
- Improper use or abuse post- delivery or installation.
- Installations performed by individuals other than Counter Solutions installers
- Abrasive or chemical damage, including usage of household cleaners or substances unsuitable for the materials.

Countertops that are ordered "furnished only" are inspected before shipping. It is the purchaser's responsibility to inspect all materials at the time of delivery. All damage claims on "furnished only" tops are to be reported immediately.

Countertops that are ordered "furnished only" should be installed immediately to prevent damage.

Some patterns are directional or have random patterns; therefore, Counter Solutions by Lumbermen's will not guarantee color or pattern match at seams, miters, or other joints.

Please refer to the specific brand warranty information on each product's individual website for the material warranty. Counter Solutions by Lumbermen's warrants the fabrication and installation, not the countertop materials themselves.

Need Help or Have Questions?

Contact your Counter Solutions representative or visit mycountersolutions.com

