

Ultra Compact Care & Maintenance

Keep your surfaces beautiful for years to come!



Daily Cleaning

- For everyday cleaning, simply wipe your Ultra Compact surface with a soft cloth, using mild soap and water.
- A mild household cleaner such as Windex®, Simple Green®, or 409® can also be used.
- Always wipe the surface thoroughly dry to avoid streaking and film build-up. Spills should be wiped up immediately.

Tough Stains or Spills

- To remove **difficult spills**, wipe the surface with detergent or a grease remover, then scrub in a circular motion and rinse with warm water.
- **Hardened Materials (such as gum, food, etc.):** Gently scrape away the excess with a plastic scraper or razor blade followed by one of the approved daily cleaning methods.

Hard Water Deposits

- To remove hard water deposits on your surfaces, use a cleaning vinegar or non-abrasive scale remover solution, followed by one of the approved daily cleaning methods.

Essential Gear

- **Trivets:** While Ultra Compact surfaces are extremely resistant to large fluctuations in temperature, the use of a trivet or hot pad is still recommended as a safety precaution to prevent someone from being burned by heat transferred to the countertop surface.
- **Cutting Boards:** While Ultra Compact surfaces are extremely scratch resistant, the use of a cutting board when using sharp objects is always recommended to protect your knives/utensils from becoming dull and to prevent metal marks on the countertop surface.

What Not to Use

- Avoid exposing your Ultra Compact surface to strong chemicals and solvents for an extended period of time.
- Always avoid contact of your Ultra Compact surface with Hydrofluoric acid.
- Avoid contact with Wax, Shoe polish, Rubber marks, Dyes, Markers, Inks, Adhesives. These can be removed carefully with the following with a solvent, like rubbing alcohol or vinegar.
- Always follow the manufacturer's instructions when handling these products.

Warranty

Counter Solutions by Lumbermen's warrants the purchaser that our fabricated products will be free of manufacturing or installation defects for one (1) year from the date of purchase by the original purchaser.

Counter Solutions by Lumbermen's warranty obligation is limited solely to the repair or replacement of the fabricated product and excludes labor charges.

Counter Solutions by Lumbermen's warranty does not include the following:

- Scratches, gouges, or chips
- Heat-related damage
- Improper use or abuse post- delivery or installation.
- Installations performed by individuals other than Counter Solutions installers
- Abrasive or chemical damage, including usage of household cleaners or substances unsuitable for the materials.

Countertops that are ordered "furnished only" are inspected before shipping. It is the purchaser's responsibility to inspect all materials at the time of delivery. All damage claims on "furnished only" tops are to be reported immediately.

Countertops that are ordered "furnished only" should be installed immediately to prevent damage.

Some patterns are directional or have random patterns; therefore, Counter Solutions by Lumbermen's will not guarantee color or pattern match at seams, miters, or other joints.

Please refer to the specific brand warranty information on each product's individual website for the material warranty. Counter Solutions by Lumbermen's warrants the fabrication and installation, not the countertop materials themselves.

Need Help or Have Questions?

Contact your Counter Solutions representative
or visit mycountersolutions.com

